

Whistleblowing

Risk Avert whistleblowing solutions protect people, brands, profit and assets from crime, corruption, bad practices and inappropriate behavior in the workplace.

> Risk of unexpected damages reduced

Customer loyalty and brand value protected from breaches in safety, hygiene and service standards.

Overt deterrent against all forms of crime, procedural abuses and inappropriate behaviors.

Prevents revenues, copyrights and intellectual property from product and services theft and piracy.

Enhanced detection of fraud, theft and other crimes through enhanced stakeholder communication.

Mitigates costs relating to employee disputes and claims of bribery, manslaughter and negligence.

> Stakeholder collaboration enhanced

Policies, procedures and standards delivered via the internet, promotional materials and telephony.

Stakeholders encouraged reporting concerns anywhere, anytime by any method.

Reporting methods include confidential call lines, email, internet, post and fax.

Service can be delivered independently or as part of an internal process depending on the objectives.

> Efficient and effective processes

The quality of information reported maximised by organisational specific questioning.

Integrated case tracking, reporting systems, escalation processes connect all stakeholders responsible for solving reported issues.

SOLUTION OVERVIEW

Information is collected through confidential help-lines, internet applications which are then processed through integrated online case management and reporting system.

- > Solution is available 24 hours every day and users require no training.
- > Questions asked by call operators and internet sites are organisation specific.
- > The service can be independently provided or branded to meet the exact client needs.
- > Promotional methods and materials delivered to encourage the reporting of issues.
- > Comprehensive physical and systems security protecting stored information.
- > Case management system and processes to facilitate the rapid investigation of issues.
- > Extensive management reporting capabilities using the systems inbuilt report writer.
- > Systems hosted by Risk Avert or placed on the clients own preferred systems platform.



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PROFESSIONAL SERVICES

Risk Avert help clients protect themselves against the potential damage that can result from poor business controls, weak corporate governance, fraud and unethical practices.

As well as providing the help-line and systems solutions, Risk Avert can also provide support to:

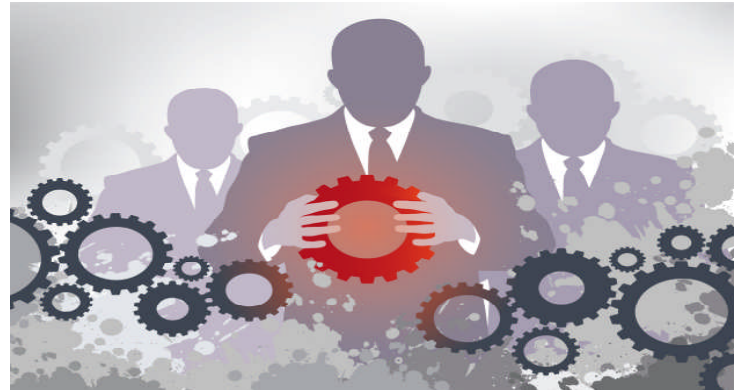
- > **Define policies, processes, processes**
- > **Train and develop staff**
- > **Manage specific processes**
- > **Investigations**
- > **Customise and implement systems**

In larger organisations, Risk Avert frequently works closely with, security, internal audit and customer services functions. Where organisations do not have such functions, Risk Avert can provide these services economically.



Other Solutions

Risk Avert provides a comprehensive range of corporate governance solutions including software, resources and professional services.



- > **Gifts and Hospitality**
- > **Managing Potential Conflicts of Interest**
- > **Risk Management**
- > **Professional Recommendation Tracking**
- > **Health and Safety**
- > **Crime Reporting**

Our clients include both large organisations such as Virgin Media and Sainsbury's and small medium enterprise enterprises.

More information about these services can be found at our website or by calling Risk Avert.